

# block by block

WINTER 2004

Neighborhood Services  
City of Las Vegas  
Department

## BUILDING STRONGER NEIGHBORHOODS IN THE CITY OF LAS VEGAS

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### Las Vegas City Council

Mayor Oscar B. Goodman  
 Mayor Pro Tem Gary Reese, Ward 3  
 Councilman Larry Brown, Ward 4  
 Councilman Lawrence Weekly, Ward 5  
 Councilman Michael Mack, Ward 6  
 Councilwoman Janet Moncrief, Ward 1  
 Councilman Steve Wolfson, Ward 2  
 City Manager Douglas A. Selby  
 Deputy City Managers:  
 Steve Houchens, Betsy Fretwell  
 Department of Neighborhood Services  
 Director Orlando Sanchez



Members of the Appaloosa Canyon/Quarterhorse Falls Neighborhood Association enjoy a break in the action with a pizza party.

## Neighborhood Association Survey

In looking for ways to improve customer service, strengthen partnerships with the community and address issues, Neighborhood Services recently mailed two documents to neighborhood association contacts. The first letter and form asked for any changes to contact information including e-mail addresses. A survey was then mailed to neighborhood leaders to find out more about each organization and help us better understand the types of services and issues most important to each organization and its members. We are looking for honest feedback on how well we're doing and where we can improve (see enclosed survey).

Follow up calls have been or will be made by your neighborhood planner. Those associations that responded in two weeks were entered into a drawing to win a pizza party for their next neighborhood meeting. The winners included:

- Appaloosa Canyon/Quarterhorse Falls
- Arbor Hill Neighborhood Group
- Red Hills HOA

If you haven't yet completed or misplaced the survey you received, please use the enclosed survey to participate. Your feedback is important.

Red Hills Homeowners Association sent the following letter:

"The Red Hills Board of Directors on behalf of the Red Hills Homeowners wish to thank you for the Pizza and Soda that you gave for our Board of Directors meeting on September 16, 2004."

"We look forward to many years of living and doing business in Las Vegas."

# City Of Las Vegas Convenes the 2004 Citizen's Academy: *A Behind The Scenes Look At Government Services*

The city of Las Vegas recently launched the first Las Vegas Citizen's Leadership Academy, a program designed to educate residents on the daily operations of city government and to highlight programs and opportunities for residents to better their communities.



*Citizens Leadership Academy class of 2004 participants.*

City Manager Doug Selby invited Las Vegas residents to apply and 55 applications were received. A selection committee reviewed the applications and identified 25 participants based on their willingness to commit time and energy to complete the program, their personal commitment to shape the future of their community and past volunteer and civic involvement.

The Citizen's Academy will be an annual event to be held in the fall of each year. This seven-week hands-on program will feature a series of interactive workshops, facility tours and discussions with city leaders. This

year's workshops are being held on Tuesday evenings, and one Saturday per month beginning Tuesday, October 5, and concluding with a graduation reception on Wednesday, November 17. The sessions being covered include:

- ◆ Government 101
- ◆ Public Safety
- ◆ Infrastructure, Transportation and Environmental
- ◆ Water Treatment and Flood Control
- ◆ Recreation and Community Services
- ◆ Clean and Safe Neighborhoods
- ◆ Growth and Development
- ◆ Tourism and Economic Development
- ◆ Getting Involved

Applications for the 2005 Academy will be available through the city's Web site at [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov) beginning next summer .



*Class participants get involved with the topic of the evening.*

## City Council Approved *The Development Of A 10-Year Plan To End Homelessness*

The City Council approved the development of a 10-year plan to end/reduce chronic homelessness in the city of Las Vegas. This plan will be based on a guide provided by the U.S. Interagency Council on Homelessness. Philip Mangano, who leads that federal council, made a special stop in Las Vegas recently.

Several cities throughout the country have adopted this process and report it is the best mechanism to reduce and end homelessness. It has been endorsed both by the National League of Cities and the U.S. Conference of Mayors, and will make the city more competitive for

federal grants to address local homeless issues.

Managano said, "We are delighted that Las Vegas is joining 128 other cities in an expansive partnership between the federal, state and local governments along with the private, non-profit, and faith-based sectors, to produce the result we are looking for . . . the end of chronic homelessness."

The city's plan, "Homes for Homeless Nevadans," will be a comprehensive diagram designed to help homeless people in the city return to healthy and stable lives in permanent housing.



## YNAPP Applications *Being Accepted*

Neighborhood association presidents are urged to get youth groups in their neighborhoods to apply for Youth Neighborhood Association Partnership Program (YNAPP) grants of up to \$1,000. These grants must be planned and implemented by young people to improve the physical, cultural, recreational, safety and intergenerational relationships in their neighborhoods. It's a wonderful constructive service-learning opportunity for young people and a great way to involve youth in your neighborhood association. For more information, call Jocelyn Bluitt-Fisher, YNAPP Coordinator, 229-5267, for an application or additional information. Applications will be accepted from September 24 through December 3.

## Low-Income Nevadans *Get Help Through The Energy Assistance Program*

Home energy is a crippling financial burden for low-income Nevada households. The number of households facing this energy burden is staggering. Where the average Nevada household pays over 3 percent of its average income on electricity, natural gas or heating fuel, households receiving energy assistance (150 percent of poverty or less) have seen their average energy cost burden rise to \$1,531 annually or what translates to 19.5 percent of annual income.

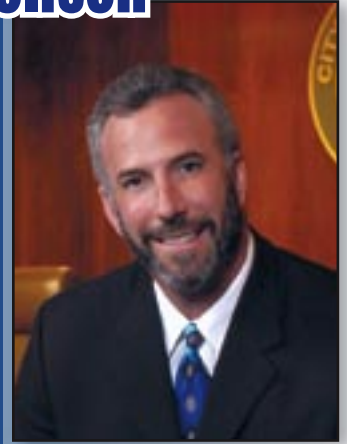
The State of Nevada Welfare Division is currently taking steps to address the problem of rising home energy bills for low-income Nevadans through an energy and weatherization assistance program entitled Nevada Energy Connection.

This program helps low-income Nevadans reduce their energy bills by making payments directly to the energy company on the consumer's behalf. Under this program, customers of Nevada Power and Southwest Gas earning less than 150 percent of federally determined poverty levels are entitled to assistance usually totaling \$500 a year. The State Welfare Division estimates 160,000 households in Nevada qualify for the state financial aid program for utility bills. Yet, only about 16,500 received the benefit last year.

To request an application or to speak to someone about eligibility for this program, please call (866) 846-2009.

## New City Councilman Steve Wolfson

In a historic special election in June 2004, Steve Wolfson was elected to the Las Vegas City Council. He represents Ward 2, which encompasses the westernmost portions of the city, including parts of Summerlin.



*Councilman Steve Wolfson*

Within a day of being sworn-in, Wolfson quickly got to work to learn more about Ward 2. "Ward 2 is large with a lot of diverse issues and needs," stated Wolfson. "By meeting with city staff and most importantly, my constituents, I'm gaining a better understanding for the different issues throughout the area."

Councilman Wolfson has many years of experience in the legal field. He has worked both in the private and public sectors, including positions with the Clark County District Attorney's Office and the United States Attorney's Office. He has also been active in the legal field by serving on the Board of Governors of the State Bar of Nevada and on the Judicial Ethics and Campaign Election Practices Committee. Currently, he serves as an Inquest Hearing Officer for the Clark County Coroner's Office.

Wolfson is currently a member of the Latin and Asian Chambers of Commerce.

Councilman Wolfson was born in Los Angeles, California. He received a bachelor's degree in criminal justice from San Diego University and a Juris Doctorate from California Western School of Law.

Councilman Wolfson has been married for nearly 20 years to District Court Judge Jackie Glass. They have two daughters, Rachel, age 17, and Rebecca, age 12.

### **Contact Councilman Wolfson:**

400 Stewart Avenue  
Las Vegas, NV 89101  
City Council Phone: (702) 229-6405  
City Council Fax: (702) 382-8558

## What's New Online

### *Citizen Complaints Can Be Submitted Online*

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**T**hrough the city of Las Vegas Web site, you can now report problems in your neighborhood or make requests for non-emergency services. The "How Can I . . ." citizen service gateway provides access to the following city of Las Vegas non-emergency services online:

- ◆ Neighborhood Complaints: Dangerous buildings, housing code violations, garbage/litter violations, illegal signs or vehicles.
- ◆ Streets and Sewers: Street rehabilitation, street/sidewalk repairs, potholes, street sweeping or sanitation.
- ◆ Traffic Signals, Signs, Lighting and Pavement Markings: Maintenance or repair of traffic signal devices; placement or replacement of traffic signs; repair of street, park and area lighting; markings on streets, parking lots or common areas.
- ◆ Traffic Control: Install speed bumps or street barricades.
- ◆ Parking Enforcement: Enforcement of vehicular ordinances involving parking spaces, handicap spaces and fire lanes.
- ◆ Animal Control: Pet permits and enforcement of city ordinances and state laws pertaining to animal welfare and public safety.

You may submit your request anonymously or provide contact information so you can be kept informed of the status of your request. To submit your citizen complaint, visit [www.lasvegasnevada.gov/default\\_898.htm](http://www.lasvegasnevada.gov/default_898.htm), or go to [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov), click on the "I want to" pull-down menu, and click on "Submit a citizen complaint."

**[neighborhoodsonline@lasvegasnevada.gov](mailto:neighborhoodsonline@lasvegasnevada.gov)**

This is the best and quickest way to stay informed on items of interest to neighborhood association contacts. Please be sure we have your current e-mail address. For those of you without computers, do you know you can get a free e-mail address and access that e-mail for free at your local library? Let us know if you're interested by calling 229-6269.

## City Of Las Vegas

### *Breaks Ground*

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**A** new fire station will be built in East Las Vegas at 805 N. Mojave Road, north of Bonanza Road, to replace the fire station currently located at the Fire Training Center. The current fire station is a "temporary station" that was built in the mid 1970's and will be replaced with a larger, more modern station to accommodate today's equipment.

The new station will have three bays and use the same prototype as the fire stations that have recently opened in the city. The new station will house an engine company and rescue ambulance with six firefighters on duty each shift.

"Fortunately, because the current station is located near the site of the station that will be built, residents will not experience a reduction in services," Mayor Oscar Goodman said. "This new fire station will continue us on the path of having a world-class Fire and Rescue Department that keeps our community safe."

The new fire station is expected to be completed in August of 2005.

"The current fire station was never designed to be a permanent facility, and in less than a year our citizens will have a state-of-the-art station," Councilman Reese said. "Our firefighters currently housed in Fire Station #8 will also have a new, more improved facility."

## Wastewater Treatment

### *Facility Receives Award*

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#### For Outstanding Compliance

**T**he city of Las Vegas Public Works Department received a Platinum Peak Performance Award from the Association of Metropolitan Sewerage Agencies (AMSA). The city's Water Pollution Control Facility is one of 18 agencies earning this prestigious award for five consecutive calendar years for complete compliance with the National Pollutant Discharge Elimination System (NPDES) permit.

"This award recognizes the outstanding commitment by the staff and management of our Water Pollution Control Facility to maintain the highest standard of environmental protection," said City Manager Doug Selby.

# News from

## *Neighborhood Associations:*

This is a new column to be featured in block by block. If you have news you want to share about your neighborhood, please call 229-6269 and let us know.

### **BERKLEY SQUARE**

Using a Neighborhood Partners Fund (NPF) grant, the Berkley Square Neighborhood Association plans to develop a bimonthly newsletter to enhance communication between residents. They have also established a PostNet account at Smith's on Rancho Drive that allows residents to drop off neighborhood association related communication. Ruth D'Hondt, Neighborhood Association President, checks daily for messages. In the future, Berkley Square plans to apply for another NPF grant to place a sign proudly identifying their neighborhood.

### **HUNTRIDGE PARK NEIGHBORHOOD PLAN UPDATE**



The Huntridge Park Planning Team is presently in the draft stage of their plan. For the past few months, the planning team has spent many hours meeting, analyzing

issues and formulating action items. Action items were developed from surveys that were sent to all residents asking them to rate their level of concern for several potential issues in their neighborhood. The plan's action items focus on five main issues in the neighborhood: Property maintenance, public safety, neighborhood outreach, land use and traffic.

In the process of developing the plan and meeting as a group, the planning team also developed a brochure, "Welcome to the Huntridge" using the city's Neighborhood Partners Fund Grant to inform residents of their organization and its values.

Overall, the planning team has tried to develop a plan that embodies its core values to preserve and promote:

- ◆ A thriving community of artists, religious groups, musicians and professionals;
- ◆ A traditional neighborhood with pedestrian access and narrow streets;
- ◆ A unique neighborhood that respects individual freedom;
- ◆ Well-preserved mature landscaping;
- ◆ And a safe neighborhood for everyone from our elders to our children.

## **Downtown**

### *Is Changing*

It is a well known fact that a thriving downtown needs residential units. Called the "Manhattanization of Las Vegas," there are more than 8,000 residential units in some stage of planning slated for downtown. The future that portends for downtown is extremely positive. In five years, you won't recognize the downtown skyline. Thousands of residents will live in high rises downtown; there will be a thriving arts district and cultural corridor. Proposals are currently being considered that include a world class academic medical center and a performing arts center. A huge world class wholesale furniture mart



is already dominating the area just southeast of the Spaghetti Bowl. The other construction underway nearby will house a new Internal Revenue Service building.



# NEIGHBORHOODS IN ACTION



Mayor Oscar B. Goodman with (l to r) Mayor Michael L. Montandon (NLV), Mayor Robert Ferraro (BC), Boy Scout rep from Troop 7 and Mayor James B. Gibson (Henderson) during the Mayor's Pinewood Derby Races.



Mayor Pro Tem Gary Reese at the grand opening of the Eastern & Fremont Arco Gas Station. The owner wanted to also make a donation to a local charity. They donated \$1,000 to help the newly-opened Girls Scout Building located in Ward 3.



Councilman Steve Wolfson speaking at a recent community meeting.



Councilwoman Janet Moncrief with Certificate of Commendation recipient Bob Goldstein.



Councilman Larry Brown held a community BBQ at Police Memorial Park in recognition of the completion of phase 2 of the park.



Mayor Oscar B. Goodman and Mayor Pro Tem Gary Reese at the ribbon cutting celebrating the opening of "Pepe's Mexican Restaurant" in Ward 3.



# NEIGHBORHOODS IN ACTION



*Councilman Michael Mack handing out backpacks at his Back to School event at Children's Memorial Park.*



*(l to r) Paul Ghadirio, Executive Director, Las Vegas Housing Authority with Mayor Pro Tem Gary Reese, Mayor Oscar B. Goodman and Councilman Lawrence Weekly at the 10th Annual Celebration of Aging Awards Luncheon.*



*Members of the Neighborhood Services Rapid Response Team clean up debris during a recent Ward 1 Neighborhood Cleanup.*



*(l to r) LaSonia Maxey, Joselyn Cousins, Councilman Lawrence Weekly, Beverly Mason during the "Get Excited About Education" check presentations.*



*2004 NPF Grant recipients.*

# City Of Las Vegas Debuts eAgenda

## *Service Allows Public To View Interactive Agendas On-Line*

The city of Las Vegas is once again making it easier for citizens to access city services over the Internet. The City Clerk's Office and the Department of Information Technologies recently unveiled the first eAgenda that is now available by visiting the city's Web site at [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov).

The Wednesday, October 6, City Council meeting was the first meeting to feature the interactive agenda. The public will be able to access an agenda packet including agenda backup materials beginning the Thursday before each council meeting.

The Wednesday, October 6, online council agenda can be accessed by visiting the city's Web site at <http://www.lasvegasnevada.gov/meetings.htm> and scrolling down to October 6/City Council. After clicking on Council Packet with Backup, an Adobe PDF© document will open. Residents should follow the instructions linking the agenda item to the corresponding bookmark number. Backup may be accessed by clicking the hand over the Backup Documentation area on the agenda summary page. It is suggested that residents have high-speed Internet access to view these large files.

This eAgenda is an effort to support the City Council's Strategic Plan priority to "provide an open government which allows access, participation, and respectful communication using traditional and technically advanced methods."

"This was a partnership between the City Clerk's Office and the Department of Information Technologies to accomplish this common goal of providing a more open government," said City Clerk Roni Ronemus. "Since we just started providing this service, it's a work in progress, and the public's feedback will help us prioritize the second phase of development."

The eAgenda is just one of a number of services offered over the Web to make it easier for residents to access city services. Last year, the city debuted "Ask Me," an online help desk where users can ask a member of the city staff their question during regular business hours and get a live response. Residents can also track applications through the Planning and Development Department, pay their parking tickets and interactively research business licenses information on-line. The city also offers Internet Traffic School, interactive job applications and will soon debut on-line sewer payments.

Ward 6 Councilman Michael Mack, who initiated a series of monthly online meetings when he was first elected, said the new eAgenda is easy to use and will ensure residents have as much information as is available on agenda items.

"This is our first time using the eAgenda process and we invite the public to try it out and we welcome their feedback," Councilman Mack said. "We want to make it easier for citizens to get involved with their government."

# Las Vegas Centennial

## *Launches "Community Pride" Business Initiative*



*We Did It Our Way!*

Mayor Oscar B. Goodman urged all local businesses to get involved in the city's Centennial celebration. Four options are available for those interested in lending a hand to this tribute to Las Vegas' history and development: Building a Centennial theme or logo into everyday business in 2005; sponsoring a signature Centennial event (there are currently more than 30 signature events in this category including Helldorado Days, Once upon 100 Weddings, Walk of Fame, and the World's Largest Birthday Cake); supporting Las Vegas' legacy by funding or donating to restoration or improvement projects or Centennial legacy projects (Centennial Time Capsule or

restoration of historic post office or railroad cottages); and providing volunteers for Centennial events and initiatives.

"We want to invite all businesses, large and small, old and new, to get involved in the Centennial," said Mayor Goodman. "Like everything we do in Las Vegas, this is going to be a grand celebration. We have received tremendous support from the business community so far, and we're hoping that additional businesses take the initiative and embrace the Centennial."

For more information on the Centennial celebration, visit [www.lasvegas2005.org](http://www.lasvegas2005.org) or call 229-2005.



# Las Vegas Residents

## *May Notice Their Streets Being Swept on Different Days*

**New street sweeping schedules in Las Vegas city limits went into effect September 13**

**S**weeping changes began on many Las Vegas streets as city crews begin new street sweeping schedules in September.

“Now that the city’s West Service Center expansion is completed, most of our motor sweeping fleet will relocate to the new facility,” said Field Operations Department Director Larry Haugsness. “Keeping the sweeper equipment near the streets they are used on, will improve productivity by cutting down on travel time.”

Of the 30 sweepers operated by the Field Operations Department, 18 moved to the West Service Center at 2875 Ronemus Drive, near Buffalo Drive and



Cheyenne Avenue. These sweepers will clean Decatur Boulevard and all city-maintained streets west of Decatur.

A total of eight sweepers will continue to operate from the city’s East Service Center at 3104 East Bonanza Road, cleaning city streets east of Decatur Boulevard.

The four remaining sweepers will operate during the overnight hours, cleaning high-traffic roads, downtown alleys and streets, and city-owned facilities.

City streets will continue to be swept every two weeks, however, the days the service is provided, has changed for many neighborhoods. Residents can learn more about the new street sweeping schedule by calling the Department of Field Operations at 229-2582 or 229-6227 or by checking the city of Las Vegas Web site at [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov).

# City Of Las Vegas

## **Celebrates**

### *Mayors For Shade Program*

**National Arbor Day Foundation Names Las Vegas As A Tree City USA**

**L**as Vegas Mayor Oscar B. Goodman recently participated in an Arbor Day tree planting ceremony at Frank Wright Plaza as part of the statewide Mayors for Shade program. Ward 5 Councilman Lawrence Weekly helped the Mayor plant a 36-inch box Fantex Ash tree in the park located at Stewart Avenue and Fourth Street.



The Mayors for Shade Program was adopted at the 71st annual meeting of the U.S. Conference of Mayors to promote the preservation and creation of urban forests. The resolution states that urban forests provide green infrastructure for cities, linking communities to recreational areas and green spaces, improving the quality of life for residents and allowing residents to take an active role in planting, protecting and restoring forest areas.

In addition to planting a community tree during the event, the National Arbor Day Foundation plans to name Las Vegas as a Tree City USA, in recognition of the city’s program to care for community trees. This is the 12th year that the city of Las Vegas will receive the award.

“As a member of the U.S. Conference of Mayors, this is an initiative that I am happy to see fulfilled,” Mayor Goodman said. “Our little park could hardly be considered a forest, yet the trees and grass bring boundless beauty to downtown Las Vegas, giving passersby a sense of inclusion in nature, providing a pleasant place for recreation and relaxation.”

Councilman Weekly, who represents the area where the park is located, added, “With the future transformation of the post office next door, this park will continue to be a huge asset to the downtown community. The recent concerts in the park and other cultural programming have been very successful.”

## Neighborhoods, USA (NUSA)

**N**eighborhoods, USA is a national nonprofit organization committed to building and strengthening neighborhood organizations. Created in 1975 to share information and experiences toward building stronger communities, NUSA now continues to encourage networking and information sharing to facilitate the development of partnerships between neighborhood organizations, government and the private sector.

Today the organization maintains a stable membership base of approximately 1,100, with annual conference attendance's that range from 600 to 900 participants. Each year the Board solicits nominations to recognize the commitment of neighborhoods and neighborhood friendly individuals or enterprises in awarding "Neighborhood of the Year" (NOTY) and "NUSA Notables" Awards. The NOTY awards have been presented since 1984 as a collective "thank you" for the hard work of nominated neighborhoods and are the only national awards given on an ongoing basis to neighborhood organizations for their self-help initiatives. NUSA also publishes a quarterly newsletter targeted to the needs and interests of neighborhood-based organizations and is pursuing new programs and initiatives in response to the evolving concerns of its membership.

Neighborhood Associations interested in joining should contact Karen Harber, membership chair, P.O. Box 20036, Dayton, Ohio 45420-9998, telephone: (937) 333-3644, e-mail: karenharber@mindspring.com.

## Interesting Facts About The City

**F**or the past thirty years, Las Vegas Fire & Rescue has operated the only public safety agency bomb squad in Southern Nevada. A lot has changed over the years. The squad responds to more than 150 explosive-type incidents each year and has responded to incidents in other counties in Southern Nevada, California and Arizona.



## Part Of World Trade Center On Display At New Fire Station 5

**O**n the third anniversary of one of the worst tragedies to occur in the United States, the city of Las Vegas dedicated a new fire station and unveiled a permanent display that holds a part of the World Trade Center.

The dedication of Fire Station 5 and remembrance of those who were lost on September 11, 2001, in



the World Trade Center, the Pentagon and the fields of Pennsylvania included members of Nevada's Congressional delegation, members of the Clark County Commission, Sheriff Bill Young, members of the Las Vegas City Council and other dignitaries.

Fire Station 5, located at the intersection of Hinson Drive and West Charleston

Boulevard for more than 45 years was torn down about a year ago and replaced with a new, state-of-the-art fire station. It has some unique features, including a special structure in front of the fire station that will house the city's first fire engine, a 1917 Model T Ford pumper. There is also a history wall in addition to the World Trade Center beam that will be on permanent display in front of the station. The station will have a crew of six firefighters on duty. There will be a fire engine and rescue ambulance based at the station.



# Regional Transportation Commission of Southern Nevada (RTC) *To Conduct Survey*

The Regional Transportation Commission of Southern Nevada (RTC) recently announced the launch of a household travel survey to assess future transportation needs for the growing Las Vegas Valley. Participating Las Vegas households will receive a \$10 thank you.

If you get a call next month from someone conducting a survey for the RTC, you should know it's legitimate. In fact, participating in the survey can even be profitable.

Starting in early fall, the RTC will offer an estimated 2,000 households in the Las Vegas Valley a unique opportunity to be part of the region's transportation planning process by participating in the RTC's Household Travel Survey. Each household completing the survey will receive \$10 from the RTC.

The survey will capture a 24-hour snapshot of a household's travel habits to learn where people are going, when they are traveling, how long their trips are, and how they are getting from place to place. This information will help planners forecast future transportation needs and plan improvements, including how and where to expand transit, the need for new roadways and interchanges, and the design and location of walking and biking facilities.

"This is how we know how our customers are traveling and what their needs are," said RTC General Manager Jacob Snow. "With this information, we can more effectively plan projects and services our community wants and needs."

Households are selected on a random basis, and those contacted are not required to participate. To ensure a random sampling, local residents cannot volunteer to participate in the survey. Recruiting will begin in early fall by MRC Group Research Institute. MRC staff will identify themselves as calling on behalf of the RTC. Each household completing the survey and participating in a follow-up discussion will receive a \$10 thank you gift for their time and effort. The

surveys are expected to be completed by in early 2005.

All personal information will be kept completely confidential. The RTC will not distribute a participant's name, address, telephone number or other personal data to any other agency. Demographic

information such as income range and number of vehicles will not be linked to specific households. It will be combined with data from other households to determine general characteristics for the entire Las Vegas Valley.

The first contact with households will be a phone call asking for your participation in the survey. Households who

agree to participate will undergo some initial screening to ensure an inclusive sample of various households. If your household agrees to participate, information will be sent via U.S. mail to your home with all the specific contact and survey information included in the package.

As an added safety feature, during the initial recruiting call, a household will be given specific contact information to help authenticate the identity of the caller. Any process unlike the one described should be reported to the RTC.

The RTC is both the transit authority and the transportation planning agency for Clark County. The RTC's vision is to provide a safe, convenient and effective regional transportation system that enhances mobility and air quality for citizens and visitors. The RTC encourages residents and visitors to use alternate commute modes to help reduce traffic congestion, clean the air and to protect the quality of life in Southern Nevada.

For more information about the survey, please contact Brian Hoeft of RTC at 676-1722, or Alyssa Reynolds at Orth-Rodgers & Associates, Inc. at 233-4060.

For more information about the RTC and the RTC's Household Travel Survey, call 676-1500 or visit [www.rtcsonthernnevada.com](http://www.rtcsonthernnevada.com).



# Important Phone Numbers

Mayor's Office.....	229-6241
City Council Office.....	229-6405
City Manager's Office.....	229-6501
City Attorney.....	229-6201
City Clerk.....	229-6311
Sheriff's Office.....	229-3394
METRO (non-emergency).....	795-3111
<b>Emergency.....</b>	<b>911</b>
Fire Department.....	383-2888
Permits.....	229-6251
Planning & Development.....	229-6301
Leisure Services.....	229-6297
<b>Neighborhood Services Department.....</b>	<b>229-2330</b>
Neighborhood Response.....	229-6615
Citizen Hotline (graffiti, dangerous abatement, etc).....	229-6615
Neighborhood Initiatives.....	229-6269
East Las Vegas Community/Senior Center ~ satellite office 250 N. Eastern Ave.....	229-1522
Neighborhood Development.....	229-2555
EVOLVE Center.....	638-6371

# Block by Block Needs Your Input!

*Block by block is a quarterly newsletter published by the city of Las Vegas Neighborhood Services Department. It is designed as a tool to share information about neighborhood issues, services, programs, and resources. All neighborhood associations registered with the city's Neighborhood Partnership Program will receive this newsletter once a quarter. If you are aware of an organization interested in registering with this program, please contact the Neighborhood Initiatives Division at (702) 229-6269 or e-mail us at [neighborhoodsonline@lasvegasnevada.gov](mailto:neighborhoodsonline@lasvegasnevada.gov).*

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